

# First-Time Enrollment in Online Banking



## Accessing Your Account for the First Time

For best readability, it is preferable to enroll from a desktop computer.

Be sure that you are running the latest version of your Internet browser.

Go to [www.stlouiscommunity.com](http://www.stlouiscommunity.com) and click the “Enroll Now” button on the left side of the page, or you can go directly to [www.netteller.com/slccu](http://www.netteller.com/slccu).

Please click on the link “**Not a user? Click here!**” in the upper right-hand corner of this screen to start the enrollment process.

# First-Time Enrollment

Next, the Terms and Conditions page will appear. After reading the agreement, click on “I Agree.”

TERMS AND CONDITIONS

The following terms and conditions govern the manner in which St. Louis Community Credit Union (“SLCCU”, “We”, “Us”, “Our”) will provide NetTeller Services to each participating member of St. Louis Community Credit Union, together with any person who is authorized by a member to use or access this service (hereinafter referred together as You, Your and Yours). This agreement works in conjunction with all other agreements you have entered into with SLCCU, including the Account Agreement. Accessing your account through SLCCU NetTeller confirms your agreement to be bound by all disclosures and agreements, and acknowledges your receipt and understanding of this agreement.

**Security**  
Only an owner or joint owner may authorize payment or transfer payment from any accounts tied to Net Teller. You are responsible for the safekeeping of your Net Teller security code and for all transactions by the use of NetTeller. Your NetTeller security code is not transferable. You agree that you will not disclose

I Agree I do not Agree

At the following page, you will be asked to provide personal information. Please make sure you enter the Social Security Number of the primary member. Then enter your savings account number and your email address. Then click “Continue.”

Online Enrollment Setup

When entering your social security number, do not use dashes (-) or spaces.  
Please make sure you are using the email address you provided the Credit Union, and that it is correct.

\*SSN (do not use dashes) |  
\*Savings Account Number  
\*Email (on file with Credit Union)

Cancel Continue

At the new screen, again enter the information for the Primary Member on the account. Then click “Submit.”

Personal Information

\*First Name |  
\*Last Name  
Street Address 1  
Street Address 2  
City  
State  
Zip Code  
\*Birthday (mm/dd/yyyy)

Cancel Submit

The following screen will ask you to send email verification to your email address. Click on “Send Email Verification.”

Send Email Verification

When you click the Send Email Verification button below, you will be sent an email to verify your online enrollment.

**IMPORTANT:**  
Enrollment will not complete successfully until you click the verification link in the email!  
When clicking the link in the email, you must perform that activity from the same computer and web browser you are currently using, and you must click the link within 1 hour from now!  
Please click the Send Email Verification button below to continue.

Send Email Verification

# First-Time Enrollment

Once you open the email you received, you will be asked to enter a login username. It must be between 6 and 12 characters. Please choose an ID that you (and your joint account owner, if applicable) can remember, but that is also difficult for others to guess. Hit **“Submit.”**

St. Louis Community<sup>®</sup>  
Credit Union

3651 Forest Park Ave St. Louis, MO 63108 | Phone: 314-241-3300

Online Enrollment Settings ?

To complete your online enrollment, please select your Login username.

Select User Name

**ONLINE BANKING ID Rules**  
Must enter a unique ONLINE BANKING ID  
Must be between 6 and 12 characters  
Must start with a letter  
May contain numbers  
Must not contain special characters

Submit

At the following screen, enter your Online Banking User Name and the temporary password you were provided.

Enrollment Confirmation ?

ONLINE BANKING User Name:  
mz123adam

Temporary PASSWORD:  
\*kl(eQ

Print Login

Next, the Online Agreement page will appear. After reading the Agreement, check the box that says **“I Agree”** and then click **“Accept.”**

Online Agreement ?

Please read and agree to the Online Agreement terms and conditions by selecting the "I Agree" check box.

**Online Agreement:**

The following terms and conditions govern the manner in which St. Louis Community Credit Union ("SLCCU", "We", "Us", "Our") will provide NetTeller Services to each participating member of St. Louis Community Credit Union, together with any person who is authorized by a member to use or access this service (hereinafter referred together as You, Your and Yours). This agreement works in conjunction with all other agreements you have entered into with SLCCU, including the Account Agreement. Accessing your account through SLCCU NetTeller confirms your agreement to be bound by all disclosures and agreements, and acknowledges your receipt and understanding of this agreement. Security Only an owner or joint owner may authorize payment or transfer payment from any accounts tied to NetTeller. You are responsible for the safekeeping of your NetTeller security code and for all transactions by the use of NetTeller. Your NetTeller security code is not transferable. You agree that you will not disclose your NetTeller security code or make it available to any other person. If you disclose your NetTeller security code to anyone, you have given that person access to your account via NetTeller and you are responsible for their transactions. You agree to release and waive any claims against SLCCU based on such unauthorized use. If there is any change in ownership of any such

I Agree

Print Decline Accept

Enter your current password, the temporary password provided to you. Then proceed to select your new password. Verify it in the following box. Your Online Banking password must be between 6 and 10 characters long and must include at least one (1) non-alphabetical character (numbers or special characters). Click on **“Continue.”**

Information Message: PASSWORD Change Required.

Modify your login settings. ?

Change your ONLINE BANKING PASSWORD (required):

Enter your current PASSWORD +

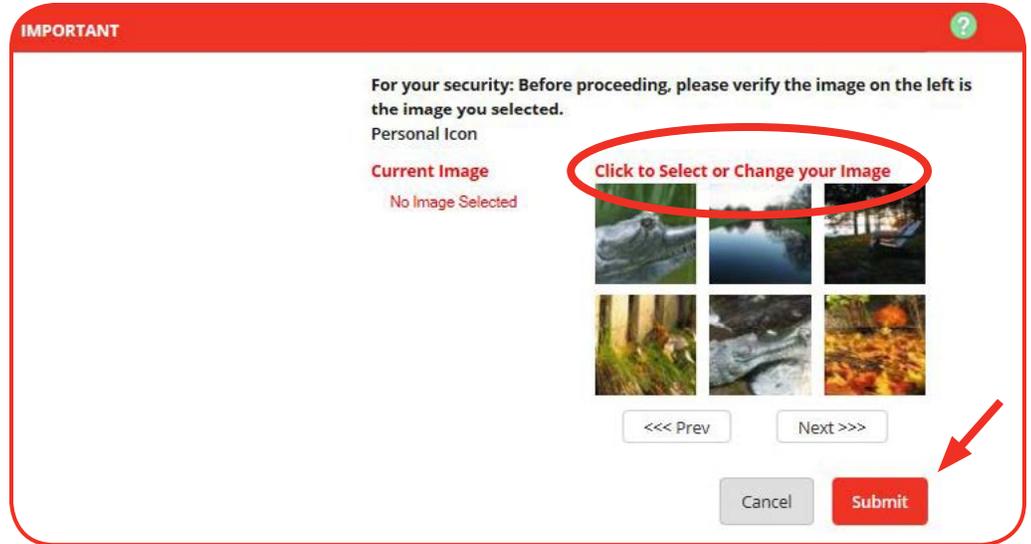
Enter your new PASSWORD +

Reenter your new PASSWORD +

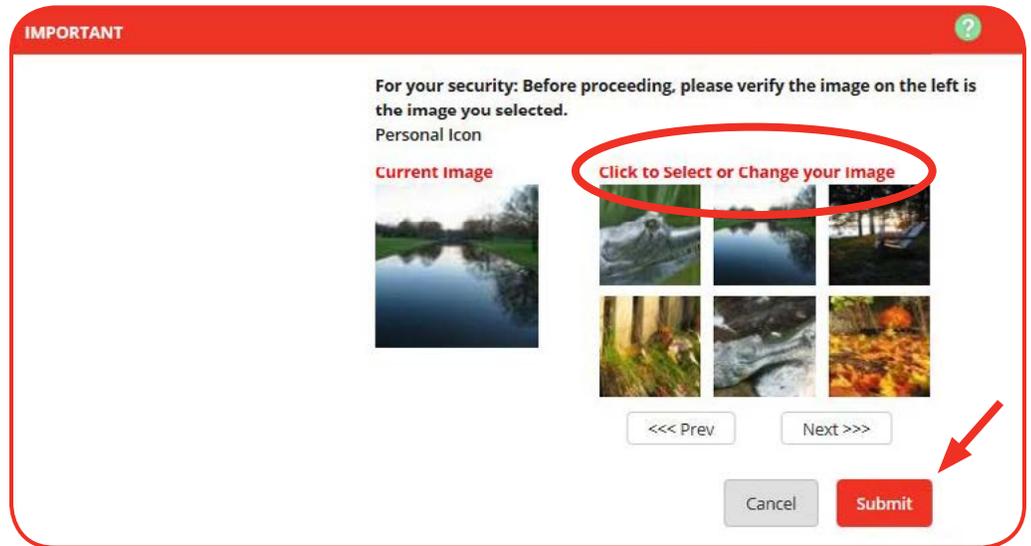
Continue

# First-Time Enrollment

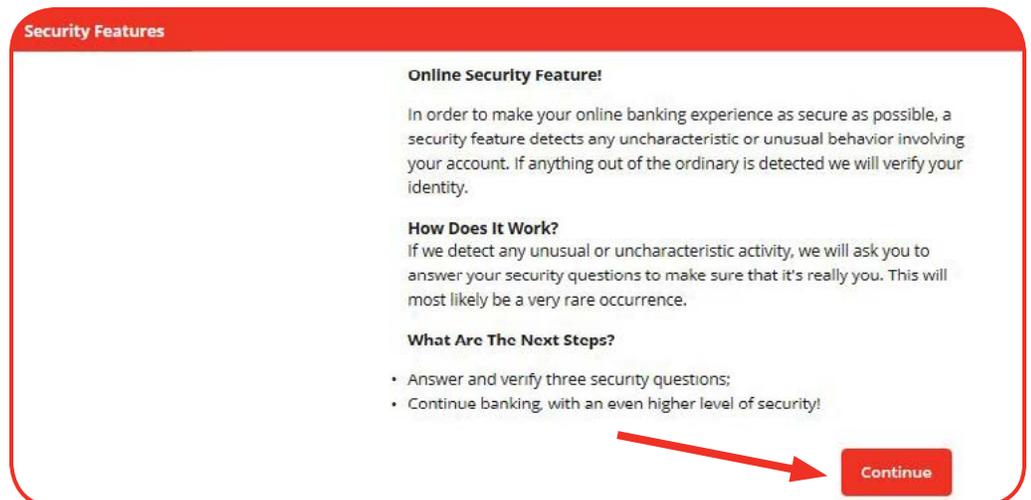
Once you click on “Continue,” you will then be prompted to select a Personal Icon. Select an icon you can remember, and then click on the “Submit” button.



You will be asked to verify your selection and then click again on “Submit.”



To make your Online Banking experience as secure as possible, you will next be asked to select and answer three Personal Verification Questions. After reading this screen, click on “Continue.”



# First-Time Enrollment

Choose and answer three Personal Verification Questions. Please choose answers that you (and any joint owner) will remember.

During future online sessions, for added security, we may ask you some of these questions. Incorrectly answering questions can disable access to your account.

Once you click on “**Submit**,” Online Banking will ask you to confirm the information. Click on “**Confirm**.”

**Verification Questions (required):**

From now on we will monitor your use pattern and if we suspect it is not you we will ask you to answer a few verification questions. Please take a moment to select one question from each of the three drop-down menus. Answers are not case sensitive.

Question One:

Answer:

Question Two:

Answer:

Question Three:

Answer:

**Submit**

This screen will thank you, then ask you to click on “**Continue**” for the next task.

**Security Settings have been saved.**

Thank you for completing the setup of your verification information. Again, we will only ask you to answer the questions if we detect any unusual or uncharacteristic activity. Click 'Continue' below to continue your session.

**Continue**

Finally, you will be asked to update your email address, if needed. You must then create a reset question that will be used to prompt you when you need to reset your password.

Once you click on “**Submit**,” your process is finished, and your Online Banking Dashboard will be visible.

**Personal Information**

Enter/Update Email Address, Password Reset Question & Answer

Email address on file:

\* The question and answer field below are used to prompt you when you need to reset your password.

Password Reset Question:

Password Reset Answer:

**Submit**



Welcome to the community.®

www.stlouiscommunity.com  
(314) 534 7610